

Subject: TRACES NT users – completion of box I.28 to avoid delays to consignments

This email is for those who use TRACES NT for the import of live animals from outside the EU

Thank you for registering and migrating to TRACES NT.

We have been notified that BCPs are receiving some CHED-As with box I.28 – ‘Transporter’ not completed.

Please make sure that you complete this box, otherwise the necessary link to HMRC systems will not be established and your consignment will be delayed. We do realise that using a new system can lead to errors but unfortunately this is having a profound knock-on effect.

Note that the requirement for this information has not changed - even though TRACES NT does not prompt you to complete box 1.28 before submission in the way that TRACES Classic did, the requirement remains.

For more detail and further guidance please see the slide titled deck **Completion of Box 1.28** linked from this site.

The Imports and Exports Team

Department for Environment, Food and Rural Affairs (Defra)